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Information Disclosure Statement To: Art Unit 3452

Examiner: Irshadullah, M.

[X] Michele Zarinelli, Legal Secretary

Fax:	703	-872-9306		Pages:	7	
Phones		Date:	23 February 2005			
Re:		rmation Disclosure \$ 312,857	Statement	CC:		
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TRANSMITTAL		Filing Date	29 March 2004		
FORM		First Named Inventor	Joseph S. Cox		
(to be used for all correspondence after in	tla! filling)	Art Unit	3452		
		Examiner Name	irshadullah, M		`
Total Number of Pages in This Submission	6	Attorney Docket Number	PAT-005A		
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Fee Transmittal Form  Fee Attached  Amendment/Reply  After Final  Affidavits/declaration(s)  Extension of Time Request  Express Abandonment Request		Drawing(s)  Liconsing-related Papers  Potition  Potition to Convert to a  Provisional Application  Power of Attorney, Revocation  Change of Correspondence Add  Ferminal Disclaimer  Request for Refund  CD, Number of CD(s)	mess Ceem	to Technol Appeal Co of Appeals Appeal Co (Appeal Noi Propoelary Status Lett	osure(s) (please
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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:	) Group Art Unit: 3623	
Joseph S. Cox	) Examiner: Irshadullah, M. )	
Scrial No.: 10/812,857		
Filed: 29 March 2004		
Atty. File No.: PAT-005A		
For: EMPLOYEE SCHEDULING AND SO	CHEDULE MODIFICATION METHO	D AND APPARATUS
INFORMATION D	DISCLOSURE STATEMENT	
Commissioner for Patents PO Box 1450 Alexandria, VA 22313-1450	• .	
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The references cited on attached form P	PTO-1449 are being called to the attention of	of the
Copies of the cited U.S. patents enclosed in accordance with the waiver dated June 30, 2003 and international applications that have June 30, 2003 need not submit copies of the U.S.  Are not enclosed, in accordance submitted to the U.S. Patent and Trademark Off	e entered the national stage under 35 U.S.C.S. patents and U.S. patent application public with 37 C.F.R. 1.98(d), because the reference in prior application Serial No	s are not iled after June . § 371 after cutions. nees were filed
CERTIFICATE OF  I hereby certify that this paper (along with any referred to as Service on the date shown below with sufficient postage as First Classe, Alexandrin, VA 22313-1450  I hereby certify that this paper (along with any referred to as below.	Class Mail in an envelope addressed to the Commissioner fo	or Patents, PO Box
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Examiner'	's attention is directed to	the following co-pending applic	eation(s) for which
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Serial No.	filed	(Atty. Dckt.	No)
Serial No.	tiled	(Atty, Dckt.	No)
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Serial No.	filed	(Atty. Dekt.	No)
Scrial No.	filed	(Atty. Dckt.	No)
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Examiner'	's attention is directed to	the following co-pending applic	ation(s), to which the
corrent application claims	priority, copies of at leas	t the claims for such pending ap	plication are provided
or have been provided:		,	
Serial No.	09/437,833 filed	9 November 1999 (Atty. Dekt.	No. PAT-005
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Serial No.	filed	(Atty. Dckt.	No)
Serial No.	tiled	(Atty. Dekt.	No
Serial No.	filed	(Atty. Dekt.	No)
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	Within three months of the filing date of a national application other than a continued prosecution
	application under 37 CFR 1.53(d), or
	Within three months of the date of entry into the national state of an international application as
	set forth in 37 CFR 1.491, or
	Before the mailing date of a first Office Action on the merits, or
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The undersigned certifies that:
Each item of information contained in this Information Disclosure Statement was first cited in any communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of this statement. 37 C.F.R. 1.97(e)(1).  A copy of the communication from the foreign patent office is enclosed.
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No item of information contained in this Information Disclosure Statement was cited in a communication from a foreign patent office in a counterpart foreign application, and, to the knowledge of the undersigned after making reasonable inquiry, no item of information contained in this Information Disclosure Statement was known to any individual designated in 37 C.F.R. 1.56(c) more than three months prior to the filing of this statement. 37 C.F.R. 1.97(c)(2).

Respectfully submitted, WEST CORPORATION

Dated: 2/15/05

Raffi Gostanian Reg. No. 42,595

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## INFORMATION DISCLOSURE STATEMENT BY APPLICANT

Complete if Known Application Number 10/812,857 Filing Date 29 March 2004 First Named Inventor Joseph S. Cox Art Unit 3452 Examiner Name Irshadullah, M. Attorney Docket Number PAT-005A

U. S. PATENT DOCUMENTS							
Examinar Initiale*	Cite No.	Document Number  Number-Kind Code <sup>2 (* Institut</sup>	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear		
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	FOREIGN PATENT DOCUMENTS									
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